

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mingte Chen, Anil K. Annadata, Kuang Huang
Assignee: Siebel Systems, Inc.
Title: User Interface for Multi-Channel Communication
Serial No.: 09/823,531 Filing Date: March 31, 2001
Examiner: Unassigned Group Art Unit: 2151
Docket No.: SBL0004US Client Ref. No. SIEB195/01US

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Austin, Texas
February 23, 2004

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

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INFORMATION DISCLOSURE STATEMENT Technology Center 2100
UNDER 37 C.F.R. § 1.97(c)(2)

Dear Sir:

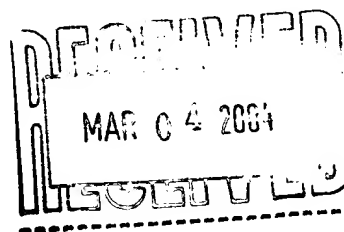
Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Copies of these documents are enclosed.

Citation of these documents shall not be construed as:

1. an admission that the documents are necessarily prior art with respect to the instant invention;
2. a representation that a search has been made; or
3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).


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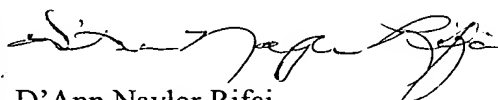
Please charge the fee of \$180.00 under 37 CFR §1.17(p) for submission of an Information Disclosure Statement (plus any other fees which may be required) to Deposit Account No. 502306. This paper is being submitted in duplicate.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on February 23, 2004.


Attorney for Applicants

2/23/04
Date of Signature

Respectfully submitted,



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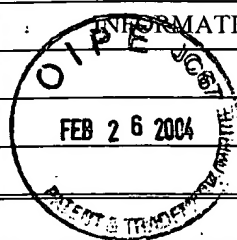
ENCLOSED:

1. This Return Receipt Postcard;
2. Information Disclosure Statement Under 37 CFR §1.97(c)(2) - 2 pages (*in duplicate*);
3. PTO Form 1449 citing 1 reference - 1 page; and
4. Copy of the 1 cited reference.

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February 23, 2004

U.S. Department of Commerce, Patent and Trademark Office						Atty Docket No.		Serial No.	
						SBL0004US		09/823,531	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT						Applicants			
(Use several sheets if necessary)						Mingte Chen et al.			
						Filing Date		Group	
						March 31, 2001		2151	
U.S. Patent Documents									
*Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate		
	AA	5,894,512	Apr. 13, 1999	Zenner	379	265			
	AB								
	AC								
	AD								
	AE								
	AF								
	AG								
	AH								
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	AK								
Foreign Patent Documents									
							Translation		
		Document	Date	Country	Class	Subclass	Yes	No	
	AL								
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	AN								
	AO								
	AP								
OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)									
	AQ								
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Examiner				Date Considered					
*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with your communication to applicant.									



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